

1.	What changes have been made to Destin8 to accommodate VGM provision?	MCP have modified a number of export transactions and associated EDIFACT and Destin8 system messages to facilitate these legislative changes. For full details please either contact MCP directly (Tel: 01394-600205; email: help@destin8.co.uk) or if registered for Destin8, log in and access the information available on the News Page.
2.	Who will be charged if the Port provides a VGM?	<p>The VGM charges will go to the “VGM Charge Company” as shown under the Verified Gross Mass section in Destin8.</p> <p>If no VGM Charge Company has been selected then the charges will be sent to the Cargo Broker (usually the shipping line). However there will be an option for the charges to be raised direct to a third party provided they have, if not already a Destin8 badge code holder, applied for and have been granted a 'VGM Exporter Badge' purely for VGM purposes and the 'Cargo Broker' has given permission for this to occur within Destin8 (see Q3).</p>
3.	What do I need to do prior to a container arriving?	<p>In accordance with existing practices a pre-exec/entry in respect of the container must exist within Destin8. If you wish the Port to provide the Verified Gross Mass (VGM) the pre-entry can include a request to do so or that a Shippers Verified Gross Mass (SVGM) already exists, or that a Shipper Verified Gross Mass (SVGM) will be provided later.</p> <p>Within the Destin8 COPARN, EBI ISL messages or via the EBK or VGM Destin8 input transaction screens can be populated as follows:</p> <ol style="list-style-type: none"> <li>1. VGM detail inputted directly into the Verified Gross Mass field i.e. no port action required (this is a SVGM).</li> <li>2. Charge company and PO number entered and Terminal Weigh box is ticked prior to arrival. The box will be weighed upon arrival at the terminal and a VGM weight associated (this is a TL instruction).</li> <li>3. Charge company and PO number entered, terminal weigh box un-ticked i.e. the Broker/Shipper undertakes to provide a SVGM later, prior to the 24 hour cut-off (this is a SL instruction).</li> <li>4. Note – if no instructions are entered by the time the unit has in-gated, and all the fields are blank then it will be assumed that a terminal weigh is required. After the TVGM is populated it is not possible to input a SVGM.</li> </ol>
4.	What will the Port charge for providing a VGM?	<p>The charges are as follows:</p> <p>Charges will be as per the Company’s tariff in force (section 2.17) at the time of operation as set out in “The Port of Felixstowe Rates and Charges” in force from time to time and available on its website at:</p> <p><a href="http://www.portoffelixstowe.co.uk/companyinformation/commercial-information/">www.portoffelixstowe.co.uk/companyinformation/commercial-information/</a></p>
5.	Will my container be allowed onto the terminal without a VGM?	Yes, however the pre-entry for the container will have to include the 'SL' instruction and a declared VGM charge company. Otherwise, the TVGM will be used, (see Q3 & Q6).

6	What happens to my container If the VGM has not been provided by the VGM cut-off time i.e. 24 hours prior to vessel arrival?	The VGM should be provided to the Port within 24 hours prior to vessel arrival. If a VGM has not been provided by this time then for containers already received the Terminal VGM will be auto applied and charges associated (see Q4, Q5 & Q7).
7.	Will I still be able to deliver a container after the VGM cut off time (24hrs prior to vessel arrival)?	Yes. The container can be delivered up until the cargo cut off time (normally 6hrs prior to vessel arrival).  If a SVGM has not been provided prior to the VGM cut-off (24 hours prior to vessel arrival) then a TVGM will be automatically applied upon arrival and the relevant charges raised, (see Q4, Q10, Q11).
8.	If the Port provides the VGM for a container how will we be notified of the VGM?	Once the VGM has been established the result will be sent back via EDIFACT, Inter System Link or text messages as selected in Destin8. For further information on Destin8 output messages and options, please contact Destin8 Helpdesk on 01394 600205 or via email to help@destin8.co.uk  The shipper will be deemed to have appointed the Port as the person duly authorised to provide the VGM to the shipping line for the purposes of SOLAS.
9.	Will a hard copy ticket be provided if the Port provides a VGM?	No. There is no requirement under SOLAS that a paper 'weigh-ticket' or similar must be provided. The TVGM will be confirmed electronically and include the required e-signature.
10.	Will I be able to submit or amend a VGM via Destin8 after a container has been received at the Port?	Yes, updates to VGMs will be accepted up until 24hrs prior to vessel arrival unless a TVGM has been applied at which time no further updates from Destin8 will be accepted (see Q3, Q6 & Q13).
11.	If we require the Port to provide a VGM post in-gate arrival can this be provided?	Yes, by changing the VGM Order Reference message within the pre-entry to a TL instruction. To avoid a SOLAS late Exception fee this should be undertaken 24hrs prior to vessel arrival (see Q3 & Q13).
12.	If the Port finds a discrepancy between a SVGM and the terminal weight will you auto associate the terminal weight as a VGM and charge for such?	For all units ingating from 00:01 on Monday 6 <sup>th</sup> June 2022, in the event of a discrepancy (material difference between SVGM & TVGM) a change to the VGM process will see the terminal VGM applied. This will trigger a charge for the provision of terminal VGM and the SOLAS Exception fee.  Charges will be as per the Company's tariff in force (section 2.17) at the time of operation as set out in "The Port of Felixstowe Rates and Charges" in force from time to time and available on its website at:  <a href="http://www.portoffelixstowe.co.uk/companyinformation/commercial-information/">www.portoffelixstowe.co.uk/companyinformation/commercial-information/</a>
13.	Can I request a re-weigh if I believe the VGM material difference is incorrect?	In the event of a material difference being identified, the VGM charge party will be notified via LUM message, and advised with regards to their next steps. The default acceptance of terminal VGM will ensure shipment on the intended vessel.

		<p>Should the shipper wish to challenge the terminal VGM, or request a reweigh, they can do so by contacting: <a href="mailto:vgadministrators@fdrc.co.uk">vgadministrators@fdrc.co.uk</a></p> <p>Charges will be as per the Company's tariff in force (section 2.17) at the time of operation as set out in "The Port of Felixstowe Rates and Charges" in force from time to time and available on its website at: <a href="http://www.portoffelixstowe.co.uk/companyinformation/commercial-information/">www.portoffelixstowe.co.uk/companyinformation/commercial-information/</a></p>
14.	Whom do we contact if we have any further questions?	Please send any questions to: <a href="mailto:vgadministrators@fdrc.co.uk">vgadministrators@fdrc.co.uk</a>